

TEAMACTIVES

Revocation Policy

Right of revocation

You have the right to cancel this contract within fourteen days without giving any reason.

The revocation period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have or has taken possession of the last goods.

In the case of contracts for the delivery of data that is not on a physical data carrier, which are produced and provided in a digital form (digital content), the revocation period is fourteen days from the day the contract is concluded.

To exercise your right of revocation, you must send a clear message to us (Johannes Lambert - TEAMACTIVES, Kutzbachstr. 15, 54290 Trier, Germany, phone.: +49 651 17045498, email: info@teamactives.com) e.g., a letter sent by post or an email with your decision to withdraw from this contract. You can use the attached sample revocation form for this purpose, but this is not mandatory.

To meet the revocation deadline, it is sufficient for you to send your notification, that you are exercising your right of revocation, before the revocation period has expired.

Consequences of the revocation

If you withdraw from this contract, we will have given you all payments that we have received from you, including delivery costs (with the exception of the additional costs that result from choosing a different type of delivery than the cheapest standard delivery offered by us), to be repaid immediately and at the latest within fourteen days from the day on which we received notification of your cancellation of this contract. For this repayment, we will use the same means of payment that you used for the original transaction, unless something else was expressly agreed with you; In no case will you be charged any fees for this repayment.

In the case of contracts for the delivery of goods, we can refuse repayment until we have received the goods or until you have provided evidence that you have sent the goods back, whichever is earlier.

You must return or hand over the goods to us immediately and in any case no later than fourteen days from the date on which you informed us of the revocation of this contract. The deadline is met if you send the goods before the period of fourteen days has expired.

You bear the direct costs of returning the goods.

You only have to pay for any loss in value of the goods if this loss in value is due to handling of the goods that is not necessary to check the nature, properties and functionality of the goods.

Exclusion or premature expiry of the right of revocation

The right of revocation expires prematurely in contracts for the delivery of digital content if we have started to execute the contract after you have expressly agreed that we will start executing the contract before the revocation period has expired and you have confirmed your knowledge that if you give your consent at the beginning of the execution of the contract, you will lose your right of revocation.

Sample revocation form

If you want to revoke the contract, please fill out this form and sent it back.

To:
Johannes Lambert - TEAMTACTIVES
Kutzbachstr. 15
54290 Trier
Germany
E-mail: info@teamtactives.com
phone: +49 651 17045498

I/We (*) hereby revoke the contract concluded by me/us (*) for the purchase of the following goods / the provision of the following service (*):

Ordered on (*) _____ / received on (*) _____

Name of the consumer(s)

Address of the consumer(s)

Signature of the consumer(s) (only when notified on paper)

Date

(*) strike out inapplicable
